



Thank you for your return request! Please follow the steps below to return your item(s):

1. Package Your Item(s):

- a. Make sure all items are unused, in original condition, and packed securely in their original packaging if possible.

2. Include a Note:

- a. Please include a slip of paper inside the package with the following information:
 - i. Your full name
 - ii. Order number
 - iii. Reason for return

3. Ship To:

Thompson Distribution

ATTN: Emily Devaney
601 N Kingshighway St.
St. Charles, MO 63301

4. Shipping Method:

- a. You may choose any shipping carrier (USPS, UPS, FedEx, etc.).
- b. **You must provide a valid tracking number once your return is shipped in order to be eligible for a refund.** This ensures we can confirm the item is on its way.
- c. **As a small, nonprofit ministry—not a large retailer like Amazon—we're unable to cover return shipping costs unless the error was on our end.**
We truly appreciate your understanding and support.

5. Refund Timeline:

- a. Once we receive and inspect your returned item(s), we'll issue a refund to your original payment method within 5–7 business days. You'll receive an email confirmation when the refund is processed.

Please let us know once your item is on the way or if you have any questions. We're grateful for your support of our mission!